

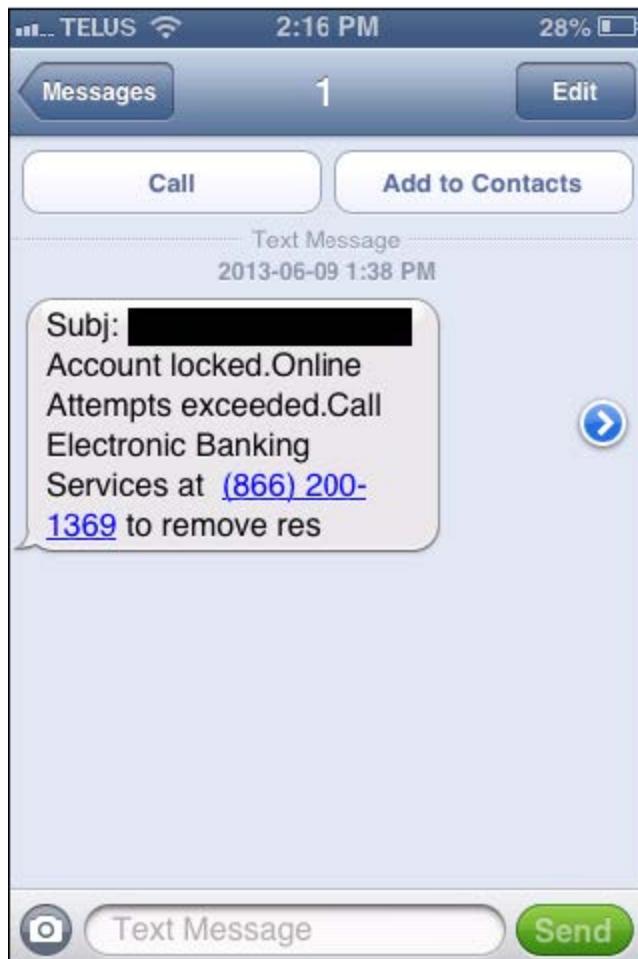
**From:** [League Data Admin](#)  
**Cc:** [League Data; cgi](#)  
**Subject:** Alert!: Mobile Banking Phishing Scam (INC017472)  
**Date:** Tuesday, June 11, 2013 3:11:19 PM  
**Attachments:** [image001.png](#)

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**MemberDirect® Clients:**

Central 1 has been alerted to the presence of an SMS text messaging phishing scam that is contacting people across Canada. People receive an alert (sample below), requesting that they call a toll free number because their account has been locked due to exceeding online attempts. The text messages reference a financial institution name, however the person receiving the text does not always have a relationship with the financial Institution referenced, which indicates that the text messages are being randomly sent.

You should be aware that some of your customers may have received a text message like this. Customers that call into the number will be prompted for their card number, expiry date, and their personal access code. Your customers should not provide this information at any time, as this may lead to their account being compromised.



Central 1 does provide MemberDirect Alerts, which could advise your customers if their accounts have been locked out due to failing a password 3 times, or failing the Increased Authentication challenge question 3 times as well. In both of these cases, the Alert would populate with the following message format : “Login failed and account is locked. Contact <FI> at <FI URL>”, which would include your Financial Institution name, and the URL.

If you have any questions, or concerns on this issue, please feel free to contact Central1’s MemberDirect Support team for assistance.

Thank you.

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**Central 1 – MemberDirect Support**

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**League Data Admin**

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